

Building a Great Volunteer Program



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Campus

Learning Outcomes

- Describe how the five integrated parts of a volunteer management system can help you build a great volunteer program.
- Illustrate how to prepare your organization for volunteers.
- Design new volunteer positions or revise existing ones.
- Use a variety of methods for finding new volunteers.
- List the tools used in the screening process.
- Support your volunteers so they stay with your organization for as long as possible.

Course Level

- Introductory — no suggested prerequisites.

Certification Credits

- Take the optional final quiz. If you pass with 70% or more, you can download a Campus Certificate of Completion.
- Participation in the course is applicable for 2 points in Category 1.B – Education of the CFRE International application for initial certification and/or recertification.
- Continuing education certification-eligible through the Professional Administrators of Volunteer Resources - Ontario (PAVR-O)

Duration

- This course takes about two hours to complete, but you'll have full access to the course for three months. Move through it at your own pace: all at once; in short modules; breeze through once, then come back for a refresher down the road. You're in complete control, so learn at the times and speed that work best for you.

Price

- \$127 per user*; 3 months unlimited access.

Guaranteed

- All courses are fully guaranteed. If you aren't completely satisfied with your course, please just let us know and we'll happily refund the full course fee, no questions asked.

Free Demo

- Try a free demo version of any Campus course to see how practical, friendly, and fun they are to use.

Approved Provider For



Continuing Education

Visit: CharityVillageCampus.com
E-mail: campus@charityvillage.com

* Prices subject to change without notice.

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Downloadable Resources

- Each Campus course includes a series of downloadable resources, a toolkit of worksheets, checklists, samples, reviews, and additional references that you can take away with you and pull out anytime you need them in the future.

Resources included in this course:

- Motivation for volunteering
- Research sources
- Discussion guide for gaining staff commitment
- Discussion guide for creating a supportive environment for volunteers
- Sample statement of volunteer involvement
- Case study: getting your organization ready for volunteers
- Position description template
- Two sample volunteer position descriptions
- Volunteer application form
- Pre-interview checklist
- Developing interview questions
- Conducting the interview
- After the interview
- Orientation tips
- Adult learning principles
- Case study about screening tools
- Supervision or formal support
- Re-assignment case study
- Top retention strategies
- When volunteers leave: exit interviews

System Requirements

- Windows: Windows 98 SE or newer, Microsoft Internet Explorer 5 or Mozilla Firefox web browser, Macromedia Flash Player 7, Windows Media Player 9, broadband (e.g. Cable/DSL) Internet connection (dial-up users, please contact us), minimum screen resolution of 1024x768, sound card and speakers or headphones recommended.
- Macintosh: Mac OS X 10.2 or newer, Apple Safari or Mozilla Firefox web browser, Macromedia Flash Player 7, QuickTime 5, broadband (e.g. Cable/DSL) Internet connection (dial-up users, please contact us), minimum screen resolution of 1024x768, speakers or headphones recommended.



Excellent course [Building a Great Volunteer Program] - immediately usable at all stages - will definitely be taking other courses and will suggest the same to others.

Thank you.



— Debbie Barnhart, Minden, ON

